



Greenway Veterinary Acupuncture



Service

We understand the importance of making the patient feel as secure and as happy as possible. Some pets feel very nervous about a trip to 'The Vet' (as do some owners!) so we offer a house visiting service to enable the patients to be treated in the comfort of their familiar home environment.

Areas Covered

Our main practice area is within the red shaded area. However visits outside of this are sometimes possible by arrangement.



FAQ

How long does the treatment take?

Usually the session lasts around 30 mins, sometimes a little longer for the initial examination

Will my pet sit still for the treatment?

Most people are very surprised how well their pet puts up with the treatment. The needles are very fine, and easily distracted from.

How many sessions do we need?

If the acupuncture is going to help a condition, we expect to see a noticeable improvement within 2-3 treatments carried out a 5-10 days apart. If there is no improvement within this time, we would normally suggest not continuing with acupuncture.

If the condition requires on-going treatments, the aim is to do as little as possible! Maintenance treatments can range from once a month to once every 4-6 months depending on the severity of the condition.

How long does it take to get an appointment?

Appointments slots can be very busy; currently we are scheduling new appointments within 2 weeks. Due to demand, we sometimes have to temporarily suspend starting new cases.

Do I need a referral letter from my vet?

Usually we contact your vet surgery directly, to have your pets notes sent to us. This tends to suit busy vets!

Are you a vet?

Yes, this is a legal requirement for the UK. Treatments are carried out by a Veterinary Surgeon with over 17 years of experience.

My pet is on medical treatment; do you want me to stop this first?

Absolutely not! Our treatments are complementary to treatments from your usual vet, not as an alternative.

However it is important not to start new treatments at the same time as starting the acupuncture, as it may be difficult to assess how much effect the acupuncture is having.

Fees

- Acupuncture treatment with home visit within practice area
£85 - £95
- Acupuncture treatment with home visit out of area
Call for details

Will my insurance company cover the treatment costs?

Yes! Nearly all insurance companies will cover acupuncture treatment and we are happy to deal with the insurance paperwork for you. It is often possible for us to claim directly from the insurance company. However, we advise you check your policy or contact your insurance company before beginning treatments, just to be sure.

Companies we often deal with include amongst others:

**Petplan
Pet Protect
MoreThan
Direct Line
Tesco
Sainsbury's
M&S
John Lewis
Pet Healthcare
Saga
Animal Friends**